

**DIOCESE OF FARGO SERVICE TEAM**  
**800-228-6108; FAX 402-551-2943**

CONTACT INFORMATION	SERVICES
<b>MEMBER SERVICES</b>	
<p><b>Kris Westlake</b>, Ext. 2327            Member Services Representative III  <a href="mailto:kwestlake@catholicmutual.org">kwestlake@catholicmutual.org</a></p> <p><b>Kylie Karnish</b>, Ext. 2360            Member Services Assistant  <a href="mailto:rbrownrigg@catholicmutual.org">rbrownrigg@catholicmutual.org</a></p>	<p>Chancery and Courtesy Invoicing            Certificates of Coverage/Contract Review            SMP &amp; Auto Program Changes            Coverage Issues &amp; Questions            Appraisal Assistance            Coverage Seminars</p>
<b>RISK MANAGEMENT</b>	
<p><b>Larry Kappel</b>, Ext. 2380            Loss Control Representative III  <a href="mailto:lkappel@catholicmutual.org">lkappel@catholicmutual.org</a></p> <p><b>John Polkinghorn</b>            Claims/Risk Manager            605-988-3718; FAX 605-988-3723  <a href="mailto:jpolkinghorn@catholicmutual.org">jpolkinghorn@catholicmutual.org</a></p> <p><b>Jim Christoffersen</b>, Ext. 2319            Loss Control Manager  <a href="mailto:jchristoffersen@catholicmutual.org">jchristoffersen@catholicmutual.org</a></p>	<p>Cares Materials            Contract Review            Onsite Inspection Program &amp; Self Inspection Program            Seminars            Special Risk Assessments            Policy Development            On-line Training            Fire Safety Programs            Broadcast Emails</p>
<b>CLAIMS</b>	
<p><b>Katie Cox</b>, Ext. 2456            Report Property &amp; Liability Claims  <a href="mailto:kcox@catholicmutual.org">kcox@catholicmutual.org</a></p> <p><b>Dustin Heino</b>, Ext. 2481            Senior Claims Representative  <a href="mailto:dheino@catholicmutual.org">dheino@catholicmutual.org</a></p> <p><b>Report Auto Claims: 855-807-3262</b></p> <p><b>Linda Loney</b>, Ext. 2452            Senior Auto Claims Representative  <a href="mailto:lloney@catholicmutual.org">lloney@catholicmutual.org</a></p>	<p>Claimant Contact within 24 hours            On Site Investigation Where and When Necessary            Pro-active Claim Handling &amp; Claimant Control            Detailed Claim Reports Available</p>